

Validation of formal, non formal and informal earning: The case study of Administration



Research demonstrates that the sector of office administration is important and very popular and it will continue to be one of the first professions in demand until 2020.

EUPA NEXT is the continuation of the successful project EUPA (Leonardo DOI) that has developed the qualification framework for administration personnel in four EQF levels (levels 2,3,4 and 5) and the assessment tool and the training materials for level 2.

EUPA_NEXT aims to assign credits to the qualification framework (levels 3-5) using ECVET and develop curricula and training materials for trainers as well as e-books for learners. EUPA NEXT will certify all curricula and training materials with ISO. Additionally, it aims to develop an assessment for certification of all the levels 2, 3, 4 and 5. It will be ISO-certified with a relatively new standard ISO17024 that certifies personal competences.

Current Activities

Certified EUPA_NEXT training materials levels 2-5

This deliverable is the ISO accredited materials for EUPA levels 2,3,4 and 5. The term training materials refers to the materials that were used in classroom training and include the trainers detailed Power-Point presentation and innovative methodological tools which contained written exercises/open ended questions and multiple choice questions, role plays, simulation exercises, case study analycis etc. A desktop research was made by the partners in order to help them prepare for the development of materials. The development materials of levels 3,4,5 in all the

languages of the consortium, has followed. The certification of the training materials of levels 2,3,4 and 5 was implemented by the Cyprus Certification Company (CCC).

TRAIN THE MASTER TRAINER workshop (Learning activity 2), organised by MMC, took place in Spain (CIPFP) from 29th of May 2017 to 2nd June 2017 in order to train 4 trainers from the consortium (MMC, ORBIS, CIPFP, DHMHTRA). The TRAIN THE TRAINER BY VET PROVIDERS IN THE CONSORTIUM workshop was held in Spain, Greece, Cyprus, Slovakia and Germany during the period November 2017 to March 2018 and 26 trainers

were trained. The pilot application of the training materials by trainers covered the greatest part of this IO. Materials were pilot tested in existing courses of VET providers. The pilot application was implemented in Cyprus (MMC), Greece (DHMHTRA), Germany (VHS), Slovakia (ORBIS) and Spain (CIPFP) during the period December 2017-March 2018. Each partner pilot tested differ-

ent level of training materials. CIPFP, ORBIS AND DHMHTRA pilot tested level 3, MMC pilot tested level 4 and VHS pilot tested level 5. Each learning outcome was pilot tested with at least 10 participants. Different partners pilot tested different LOs (580 participants). Finally, an evaluation, review and finalization of the training materials was applied.



Picture 1: EUPA_NEXT Learning Activity 2 (TRAIN THE MASTER TRAINER) in Spain

Picture 2: EUPA_NEXT Pilot in Cyprus LEVEL 4 (January, 2018)



Picture 3: EUPA_NEXT Pilot in Spain LEVEL 3 (March, 2018)



Picture 4: EUPA_NEXT Pilot in Greece LEVEL 3 (March, 2018)



Picture 5: EUPA_NEXT Pilot in Slovakia LEVEL 3 (December, 2017)



Picture 6: EUPA_NEXT Pilot in Germany LEVEL 5 (December, 2017)

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Fifth transnational meeting in Cham, Germany

The fifth project meeting took place on the 18th and the 19th of January 2018 in Cham. The meeting agenda focused on the Intellectual Output 7 Certified EUPA _NEXT training materials EQF Levels 2, 3,4 and 5. The consortium has **reviewed** and **finalized Intellectual Output 7.** Additionally, the consortium has **reviewed and finalized the qualification framework for administrative personnel.** Moreover, the certification scheme for training curricula and materials and the certification scheme for the assessment was presented. During the second day of the meeting a training of examiner took place on 19th of January 2018,in Cham Germany.

During the training, the master examiners went through the assessment tools of all levels (2,3,4 & 5), the questions and they were trained on how to use different assessment grids. It is noted that during the activity, the master examiners were trained in order to train the country examiners. Each partner had been defined as responsible for specific units.

Project Partners:



www.mmclearningsolutions.com



www.orbisinstitute.sk



www.cipfp-misericordia.org



www.nuczv.sk



www.cycert.org.cy



www.ccci.org.cy



www.euma.org



www.vhs-cham.de



www.dimitra.gr

Upcoming Events

Two more events have been scheduled:

- ✓ The sixth transnational meeting will take place in Nicosia, Cyprus in June 2018. During the meeting the consortium will review the progress of the project and will plan next steps.
- ✓ The final conference of the project EUPA_NEXT will take place also in Nicosia, Cyprus in June 2018.

Next Activities

The next steps of the consortium are the following:

- 1. Finalization and translation of the assessment tools levels 2,3,4, and 5
- 2. Certification of the assessment
- 3. Pilot testing of the assessment and the evaluation of the assessment content

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Picture 7: EUPA_NEXT TRAIN THE TRAINER BY VET PROVIDERS IN THE CONSORTIUM workshop. It was held in Spain, Greece, Cyprus, Slovakia and Germany during the period November 2017 to March 2018 and 25 trainers were trained.



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