

Methodological tool: Develop a performance improvement plan

Number of methodological Tool	EUPA_LO_150_M_001
Work Area Code and Title	WA 16: Self-Management, Supervision, Management and Leadership
Unit Code and Title	5.2 Exercise management in unpredictable situations and develop evaluation criteria in order to review and develop performance of others
Learning Outcome Number and Title	LO150: : Demonstrate ability to agree team performance targets to contribute to meeting strategic objectives, mentor and coach teams to reach their targets, and evaluate performance
Objective of the methodological tool	 After the completion of this activity, participants will be able to: Measure current performance using different tools Select the appropriate tool taking into consideration criteria such as the current performance levels of individuals, whether conflict is apparent etc Evaluate a team performance plan to meet organisational objective
Approximate Time needed for the completion of this exercise	30 min.
Individual or group exercise	🛛 Individual 🔹 🗌 Group
Type of methodological tool	 Written exercise Group exercise Video analysis Simulation Multiple choice Group exercise with cards Exercise using ICT Role play Group discussion Case study Creative Group Work
Description of the exercise/Procedure	Ask learners to choose a tool from those presented in class, in order to develop a performance plan for their organisation, or in case they are currently unemployed, for a hypothetical organisation. They will have to be able to describe the products or services and to justify on their choice of a tool/model. The tools included in the PPT are: 1. Balanced Scorecard

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Validation of Formal, Non Formal and Informal Learning: The case study of Administration Personnel



	 Business Process Re-engineering EFQM Excellence Model Kai-zen Blitz Six sigma
Exercise is accompanied by	Also, ask them to name their KPIs N/A
Exercise solution	N/A
Other comments to the trainer	N/A

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