

Methodological tool: Office systems and procedures

Number of methodological Tool	EUPA LO 129 M 001
Work Area Code and Title	WA14: Office Effectiveness and Efficiency
Unit Code and Title	4.16 Manage Office Facilities
Learning Outcome Number and	LO129: Demonstrate the ability to implement, communicate, review
Title	and evaluate office systems and procedures.
Objective of the	After the completion of this activity, participants will be able to:
methodological tool	1. Recognise and evaluate autonomously office systems and
	procedures in his/hers work environment and propose
	improvements or changes
Approximate Time needed for	15 minutes
the completion of this exercise	
Individual or group exercise	🖂 Individual 🛛 🖾 Group
Type of methodological tool	🛛 Written exercise
	Group exercise
	🗌 Video analysis
	Simulation
	Multiple choice
	Group exercise with cards
	Exercise using ICT
	Role play
	Group discussion
	Case study
	Creative Group Work
Description of the	This is an individual written exercise. Ask learners to:
exercise/Procedure	1, Make a list that summarises the policies, procedures, systems and
	values of their organisation that relate to their own actual job role.
	2, Are there any policies missing? What would you suggest to
	implement or change?
	After they have finished, the trainer will ask some of the learners to
	present and discuss their answers in the class.
Exercise is accompanied by	N/A
Exercise solution	N/A
Other comments to the trainer	N/A

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