

Methodological tool: <Handle cultural differences>

Number of methodological	EUPANEXT_LO_098_M_001
Tool	
Work Area Code and Title	17 Business Environment
Unit Code and Title	3.33 Understand Cultural and Diversity Awareness
Learning Outcome Number	LO098: Demonstrate knowledge and understanding of cultural and
and Title	linguistic diversity. Be able to apply appropriate behaviour to
	different target groups with cultural and linguistic diversity
Objective of the	After the completion of this activity, participants will be able to
methodological tool	demonstrate knowledge and understanding of cultural and linguistic
	diversity
Approximate Time needed for	20 min.
the completion of this exercise	
Individual or group exercise	☐ Individual ☐ Group
Type of methodological tool	Written exercise
	Group exercise
	☐ Video analysis
	Simulation
	Multiple choice
	Group exercise with cards
	Exercise using ICT
	Role play
	Group discussion
	Case study
	Creative Group Work
Description of the	Read the situations in the attachment and discuss.
exercise/Procedure	
Exercise is accompanied by	EUPANEXT_LO_098_M_001_Att_1
Exercise solution	Attachment
Other comments to the trainer	Explain to the participants the respective for each situation cultural
	difference (e.g. high-low context, power distance, etc.)

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